



MESSE ESSEN GmbH cloakroom rules

- When leaving clothes or items in the cloakroom, the visitor will receive a cloakroom ticket.
- Messe Essen GmbH accepts liability for any intentional or grossly negligent breach of storage duties by cloakroom employees.
- Liability for items left in the cloakroom is limited to the time for which the items are stored, up to a maximum sum of EUR 100.00 per cloakroom ticket. Any further liability is excluded.
- Messe Essen GmbH accepts no liability for valuables and cash located inside the items left in the cloakroom. In these cases, clothing and items are left and stored in the cloakroom at the visitor's own risk.
- Clothing and items are returned from the cloakroom on presentation of the cloakroom ticket, with no further proof of authorisation required.
- If a visitor loses his or her cloakroom ticket, he or she must inform a cloakroom employee immediately. In the event of a delay caused by the visitor, Messe Essen GmbH accepts no liability for the loss of clothing or items left in the cloakroom.
- If a visitor notices any damage to the clothes or items that were left in the cloakroom, he or she must inform a cloakroom employee immediately. Messe Essen GmbH accepts no liability for damage in the event of subsequent complaints.
- If a visitor loses his or her cloakroom ticket, he or she must reimburse Messe Essen GmbH with the costs of procuring a replacement.
- The loss of clothing or items must be reported to a Messe Essen employee or other persons contracted by Messe Essen GmbH immediately.